Omni-Channel Operations Provider

Improved Supply Chain Intelligence and Data Visibility

enVista®

enabling enterprise commerce™

Working with enVista

With enVista, we turn data overload into working knowledge

- SCI can be implemented with Manhattan's products including: WMOS, WMi, and LM.
- enVista's implementation of SCI is quick and cost-effective. An implementation can usually be completed in less than three months with only a few weeks on-site at your facility.
- enVista offers complete SCI implementation and integration services.
- enVista's experienced consultants can implement SCI simultaneously with your WMS implementation or independently.

THE CHALLENGE

enVista's client, a leading omni-channel operations provider, outgrew its current facility requiring the client to convert operations to a new location. A new tenant and the lack of a reporting system complicated the transition. The company dealt with product from several different industries which varied in type and size. The challenge was to report on key performance indicators (KPI) to operations, upper management, and the financial team. The client also needed the visibility to make strategic supply chain decisions to support a new streamlined process with a client-customer focus. Reports had to be designed for a system that was still being implemented. Also, the client wanted training so that it could support subsequent implementations with necessary reports without outside consultation.

ENVISTA'S SOLUTION

enVista worked hand-in-hand with the client to design, develop, and test Manhattan Supply Chain Intelligence (SCI) reports which would help to improve supply chain visibility. enVista also helped transition old reports from old systems to the new WMS. In doing this, enVista determined which old reports would no longer be required, while identifying areas where new reports would be necessary. enVista ensured that the reports were compatible across several different industries which were represented in the new warehouse. During the testing phase, enVista helped create mock data to test each report to ensure accuracy before go-live. Finally, enVista conducted an SCI training workshop to share SCI and WMS knowledge with client team members so the client could sustain the reports without enVista's help. This training covered how to create framework packages, reports, and alerts to build future SCI functionality, while showing how current reports were designed and implemented.

THE RESULTS

enVista delivered the required SCI reports on time and under budget. To warehouse management, the reports provide valuable visibility relevant to how the warehouse is running. Documentation was created for each report to clearly explain the design and functionality to the end users. An in-house SCI expert was trained in order to help complete subsequent implementations. The client has now completed two subsequent go-lives in other facilities with help from the SCI expert trained by enVista, who can develop reports and dashboards without consultant support.

For more information on enVista's services, please call +1 877-684-7700 or contact info@envistacorp.com.