

CASE STUDY



# Cook Medical Group Improves Inventory Visibility and Accuracy with enVista's Warehouse Management System (WMS) Implementation

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enVista guided international medical device company through a robust WMS selection and played a pivotal role during WMS implementation



## ABOUT

Cook Medical Group, founded in 1963, is a family-owned medical device company that works with physicians to develop devices that are less invasive for patients. The company invents, manufactures and delivers medical devices to healthcare systems across 135 countries.

## OPPORTUNITY

Cook Medical Group was facing rapid growth and changing customer demands, which uncovered the need for a warehouse management system (WMS) that would scale with its organizational changes. The company needed a standardized solution that would bring best practice processes to its global distribution network across six countries, as well as liberate the operations from an unsustainable reliance on its aging, home-grown WMS and the specialized skill sets it necessitated.

With medical supplies being the company's main product, it had a very regulated environment, which required a system that could support its unique requirements for documentation and its rigorous testing and approval process. Because enVista had experience working in the healthcare industry and could meet these specific needs, Cook Medical elected enVista as its primary implementation partner to lead the global rollout and create a standardized global design for the company's worldwide distribution centers.

## SOLUTION

enVista guided Cook Medical through a robust WMS selection process to determine the best, scalable WMS for the company's unique requirements. Our team guided Cook Medical through an in-depth RFP to



determine what options were available in the market that were capable of meeting the organization's unique needs. A main focus during this process was building a design that would be applicable globally, as Cook Medical has facilities across hundreds of countries.

Due to Cook Medical's receipt of items from manufacturing facilities in its warehouse, the organization needed to ensure meticulous traceability throughout its warehouse operations. enVista helped design and configure the WMS functionality that would provide robust inventory traceability and strengthened oversight from manufacturing. This was achieved by utilizing WMS functionality to streamline international shipment processing based on routing logic, inventory criteria, serialized tracking and export requirements. This led to productivity gains from system driven processes and logic that would minimize efforts in receiving, processing and shipping to international facilities. In addition, WMS hold functionality was implemented as part of the traceability program for identification, management, documentation and disposition in instances of a recall.

## RESULTS

Through this project, enVista was able to guide Cook Medical in selecting JDA as the WMS vendor that would help the company reach its transformation and scalability goals. With enVista's support, Cook Medical went live at its Bloomington, IN location in Q1 of 2018. Immediately upon go-live, Cook Medical achieved notable enhancements in inventory transparency and precision, along with the optimization of system driven processes for international shipments.



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