

## Kite Realty Group Leverages enVista's IT Managed Services to Seamlessly Integrate Technology During Acquisition

Real estate investment trust  
mitigates risk and minimizes  
business disruption during  
strategic merger

**KITE**  
REALTY GROUP

**enVista**<sup>®</sup>  
enabling enterprise commerce™





## THE COMPANY

Kite Realty Group Trust (KRG) is a real estate investment trust (REIT) headquartered in Indianapolis, IN and is one of the largest publicly traded owners and operators of open-air shopping centers and mixed-use assets. KRG's primarily grocery-anchored portfolio is located in high-growth warmer and cheaper markets and select strategic gateway markets. The combination of necessity-based grocery-anchored neighborhoods and community centers, along with vibrant mixed-use assets, makes the KRG portfolio an ideal mix for both retailers and consumers.

## THE OPPORTUNITY

KRG was in the preliminary stages of planning a strategic merger when it found itself presented with two unique IT challenges – an aggressive timeline and lack of in-house IT resources. With confidentiality a top priority, only a handful of select KRG resources were involved in the merger planning. To ensure the organization could hit the ground running post acquisition, KRG turned to enVista to manage the planning, execution and management of the IT integration.

A client since 2020, enVista was already supporting KRG with IT infrastructure managed services, including:

- IT Service Desk
- End User Computing
- Microsoft Azure Cloud Management
- Private Cloud Backup as a Service / Disaster Recovery as a Service



**Kite Realty Group was thrilled to work with enVista in an expanded role to complete the merger within an expedited and rigorous timeline, while also overcoming additional challenges involving chip shortages and supply chain issues. Overall, the project was a resounding success.**

Chris Brown, SVP of Technology at KRG







- Network, Server & Storage Managed Services
- Office 365 & Microsoft 365 Managed Services
- Managed SQL / DBA as a Service

Not only was there familiarity, but a trusted relationship as well that made enVista the natural choice for KRG when this newest opportunity arose.

#### **ENVISTA'S SOLUTION**

enVista's agile solution approach allowed KRG's key resources to focus on the merger while the enVista team led the charge on the technology front. With a need to mitigate risk and minimize business disruption, enVista assembled a cross-functional team of network & infrastructure engineers, end user computing techs, technical resources, project management experts and procurement teams.

enVista led this team in strategy and scoping sessions to develop a comprehensive merger plan, ensuring that all business outcomes were captured, and tactics identified to deliver on those outcomes. The breadth and depth of knowledge across this team was key to optimizing and executing on the merger plan.



## THE RESULTS

The merger plan addressed the IT environments – including systems, data, and users – and mapped the integration and migration to the new KRG environment, as well as the decommission of the acquired company's systems.

Integration activities included:

- Migration of O365 environments – including mailboxes, data, users and mobile devices
- Migrating Azure services and Azure environment to KRG
- DNS updates
- Workshops to map target's data center to the new Azure environment
- Laptop procurement, imaging and deployment
- Transition of existing remote site employees over to enVista's infrastructure support model and onsite support
- Connected all newly merged office sites to KRG's network with new KRG standard network devices and internet circuits to provide network connectivity to KRG's existing network

With an existing support contract in place, enVista was able to seamlessly integrate the merged entity into KRG's business from a technology infrastructure standpoint with relative ease. The cross-functional team executed on a plan that incorporated all of KRG's business outcomes and completed all necessary tasks ahead of schedule. The operational precision allowed for combined company to be up and running – fully functional from an IT perspective on day one.



**Let's have a conversation.**™  
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