CASE STUDY

Worldwide retailer modernizes ERP with enVista and Jesta Vision Suite



2,250+ facilities worldwide

12,000+ employees

3 hosting models connected

VMS 24 modern cloud platform

THE OPPORTUNITY

For years, the retailer ran on Jesta I.S. Retail Merchandising System (RMS) 9.2 to manage purchasing, pricing, inventory, allocation, and replenishment. Over time, the ERP became inundated with in-house customizations and complex point-to-point data flows, which began to slow down operations and hinder the retailer's ability to scale.

THE CHALLENGE

- Years of customizations and point-to-point data flows increased complexity and slowed operations.
- The new platform had to operate inside a security-hardened federal environment.
- Data and integrations spanned on-premises, private cloud and third-party cloud systems.
- Limited testing windows raised cutover and migration risk.

ENVISTA'S APPROACH

- Applied the enABLE methodology: Assess, Build, Learn and Execute, with governance throughout.
- Configured standard Jesta Vision Suite capabilities rather than recreating bespoke code.
- Designed batch, real-time and EDI interfaces across three hosting models.
- Rehearsed the full cutover through repeated simulations and a three-day, around-the-clock dress rehearsal.

THE RESULTS

- Production go-live completed exactly as scheduled.
- Merchandising and inventory data migrated and validated within the rehearsed cutover window
- Lessons from each simulation were incorporated into the final cutover plan.
- The retailer returned immediately to full operating volume after go-live.

WHY IT WORKED

Disciplined governance, configuration-first design and repeated cutover rehearsal enabled a secure ERP modernization with controlled risk and immediate operational readiness.

> "The result is an important milestone in our partnership with the retailer and a stronger foundation for its continued retail and digital transformation."
>
> – Arvind Gupta, President, Jesta I.S.

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