

## OMS IN 8 WEEKS – A SUCCESS STORY

Multimillion-dollar designer,  
manufacturer, wholesaler and  
retailer of home décor products  
optimizes order orchestration,  
**in 8 weeks**, prior to peak season



## THE COMPANY

A highly recognized multimillion-dollar designer, manufacturer, retailer, wholesaler and cataloger of home decor products selected enVista to rapidly enable its next generation order management system (OMS) on a cloud platform for the organization prior to peak season. The company needed to obtain enterprise inventory visibility to easily process the following: complex split orders; customer priority; and static priority-based orders across multiple demand sources like digital commerce, marketplaces, dropship for retailers, call center, and wholesale. By improving order fulfillment, the organization would achieve its ultimate goal of increased customer and supplier satisfaction.

## THE RESULTS

- Deployment included 20+ integration points
- Incorporated across all channels, including call center and marketplaces
- Enabled enterprise inventory visibility
- Optimized order orchestration before peak season
- No disruption to business, including orders and fulfillment
- Went live in 8 weeks – orchestrating 8,000+ orders per day!
- Improved customer and supplier service levels and satisfaction



## ENVISTA'S SOLUTION

enVista's next generation, cloud-based OMS is uniquely built on an integration framework. This enables our team to very quickly integrate many data points, while maintaining tight implementation timelines.

Important differentiators and capabilities of enVista's OMS:

- **Agility & Scalability.** enVista's OMS is extremely agile because it is built on a multi-enterprise integration framework and delivered as an Integration Platform as a Service (IPaaS). As a result, the solution rapidly scales with business requirements and integrates in months or weeks, versus years, to reduce time to market, time to value, and overall cost.
- **Optimizes order orchestration for all channels and locations.** enVista's OMS allows clients to optimally orchestrate orders and manage the order life cycle across all sales channels.
- **Strategically built on a Unified Commerce Platform.** enVista's OMS is strategically built on a unified commerce cloud platform, that also includes: POS/ mPOS, product information management, vendor drop shipping, store fulfillment, digital commerce, and EDI.

enVista's OMS optimizes order orchestration and enables all the fulfillment options your customers expect. To deliver against increasing customer expectations, let's have a conversation.

For more information on enVista's solutions, please call +1 877-684-7700 or contact [info@envistacorp.com](mailto:info@envistacorp.com).